

Restaurant Code of Conduct

We would like you to respect the following protocols that have been put in place based on government guidance.

LIMITED GUEST ACCESS TO THE RESTAURANT AND TERRACES

Access to the restaurant and its terrace is limited to enable social distancing requirements to be respected.

SOCIAL DISTANCING PROTOCOLS

Guests must respect social distancing requirements both outside and inside the restaurant. Furniture has been arranged to enable social distancing and must not be re-located.

CONTACTLESS DIGITAL PAYMENT

Please be aware that regular deep cleaning is in place throughout this restaurant.

HAND SANITISER

The restaurant will provide staff and guests with hand-sanitising gel.

CLEANING PROTOCOLS

The restaurant has introduced an enhanced cleaning regime in line with government guidance.

MENUS AND CONDIMENTS

The restaurant will provide digital and/or single-use paper menus and will provide condiments only when food is served.

COVID-19 RISK ASSESSMENT

The restaurant has conducted a risk assessment. In line with guidance issued by government on keeping guests and colleagues safe during COVID-19.

NHS TEST & TRACE

As required by government to support NHS Test & Trace the restaurant will ask guests to provide their contact details and will retain these for 21 days, unless they have 'checked in' using the NHS COVID-19 app.

RULE OF SIX

No more than six guests may sit together unless they are all from a single household or support bubble.

CLOSING HOURS

The restaurant will be closed between 10pm and 5am in accordance with government guidance.

FACE COVERINGS

In line with government guidelines a face covering must be worn in the restaurant except when seated at a table to eat or drink.

TABLE SERVICE

At this Restaurant food and drink must be ordered from, and served at, a table.

BICESTER  VILLAGE

A MEMBER OF THE BICESTER VILLAGE SHOPPING COLLECTION®